

# What's New, What's Next with RPCS

October 7, 2009 | Jon Pugmire & Jerry Anderson





# RPCS 2009 Release: Description and Demonstration



# Release Highlights

- Account Flow Manager enhancement
- Status Code Update Permissions by User
- Employee Menus Access Report
- Enhance Distribution Financial History Report
- DFM Update of Client Reference Number
- BillingTree (EPP) Integration
- AFM Action to revert to previous Status Code

# Release Highlights (cont.)

- CU•Emulate 4.0 Release
- Revenue Results Call Management Suite
- Increase width on standard Dollar Fields
- EDD Enhancements - New Formats
- EDD 5-Quarter Reporting
- FTB/COD Support of RP Accounts
- FTB/COD New Version Support
- TI Enhancement - Exclude Post Dated Checks

# Account Flow Manager Enhancement

- **Functionality**
  - Side Strategies: a side strategy executes once and does not effect the current strategy
  - 14 new actions have been added
  - The ability to view an existing action or event from the main strategy screen has been added
  - Reporting of existing strategies has been added to display a strategy hierarchy
- **Demonstration**
- **Discussion**

# Status Code Update Permissions by User

- Functionality
  - Status Codes can be assigned a category which determines which users are allowed to/from the codes in that category
- Demonstration
- Discussion

# Employee Menus Access Report

- Functionality
  - Provides user with a listing of all employees' access to Menu options
- Demonstration
- Discussion

# Enhance Distribution Financial History Report

- Functionality
  - Provides greater access to paging functions, jump to last page, etc.
- Demonstration
- Discussion

# DFM Update of Client Reference Number

- Functionality
  - A user will be able to update the Client Reference Number via the Data Flow Manager
- Demonstration
- Discussion

# BillingTree (EPP) Integration

- Functionality
  - BillingTree interfaces for credit card payments added to RPCS
  - Payment portal
- Demonstration
- Discussion

# AFM Action to revert to previous Status Code

- Functionality
  - Update strategies to support an action that will change the status code to the previous value
- Demonstration
- Discussion

# CU•Emulate 4.0 Release

- Functionality
  - Vista Compatible
  - Secure Shell Protocol
- Demonstration
- Discussion

# Revenue Results Call Management Suite

- Functionality
  - The Revenue Results Call Management Suite integrated into RPCS
- Demonstration
- Discussion

# Increase width on standard Dollar Fields

- Functionality
  - Some reports will be updated to support larger dollar amounts
- Demonstration
- Discussion

# EDD Enhancements - New Formats

## California Employment Development Division

- Functionality
  - New formats are being provided by EDD, the EDD module will be upgraded to support those formats.
- Demonstration
- Discussion

# EDD 5-Quarter Reporting

- Functionality
  - FISCAL fields will be used to support reporting of this data through Easy Out
- Demonstration
- Discussion

# FTB/COD Support of RP Accounts

- Functionality
  - Allow FTBCOD to support RP packets (this will be dependent on the ability of FTBCOD to support this feature or the ability of RPCS to correctly send updated account information for all RP packet members)
- Demonstration
- Discussion

# FTB/COD New Version

- Functionality
  - FTBCOD updated to support the new system installed at the Franchise Tax Board
- Demonstration
- Discussion

# TI Enhancement - Exclude Post Dated Checks

- Functionality
  - Tax intercept enhanced to include/exclude post dated check plans similar to payment plans
- Demonstration
- Discussion



# Future Development Discussion

# Future Development

- RPCS 2010
- Client Requests
- Discussion



# Thank You!

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